MyNet-Manual

Instructions

for Initial Registration and First Login



Signatory number

My way of Banking.

BKS Bank

MyNet

Dear Customer,
We are delighted that you have chosen MyNet, BKS Bank's internet banking service. With MyNet, you can make payments, SEPA and non-SEPA transfers, drag-and-drop transfers between your own accounts, standing orders and tax payments, as well as save payee details.

Customise MyNet to suit your individual needs and create detailed transaction overviews. You can search for credits, debits and keywords in payment references within a date range of your choice. Enable your Maestro card for use abroad or increase your card limit. If your card is lost or stolen, you can also block it yourself.

MyNet also offers a wide range of securities services, including the option to monitor or trade individual securities positions. Our continuously expanding online shop offers a range of products that can be purchased online.

BKS App

As part of the initial registration process, an authentication procedure is set up for secure login and transaction authorisation, ensuring that only you can authorise transactions in MyNet.

What is the BKS App?

The BKS App enables you to log in to MyNet securely and authorise transactions. Once you have successfully completed the initial registration, you can review and approve login requests and transactions directly in the BKS App.

More information about the BKS App

Security

Two separate components provide an additional layer of security.
- The BKS App is technically linked to your smartphone and your signatory number, providing the possession factor.
- Secure access to the BKS App is provided by a Security PIN of your choice or, if enabled, by Face ID, fingerprint recognition or biometric login.

Regulatory stipulations

Together, these two independent components provide genuine two-factor authentication in accordance with PSD2, the Regulatory Technical Standards (RTS) and the requirements for Strong Customer Authentication (SCA).

Enjoy using MyNet!
Best regards, BKS Bank

Initial registration in the BKS App

New BKS Bank customers can complete the initial registration directly in the latest version of the BKS App.

Initial registration via the BKS App is recommended. Alternatively, you can complete the initial registration through the online customer portal using the BKS Security Desktop App.

Prerequisites

To complete the initial registration in the BKS App, you will need:

- a smartphone or tablet;
- the BKS App downloaded from the relevant official app store;
- your personal signatory number; and
- an activation code or QR code.



MyNet Agreement

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QR Code for activating BKS Security

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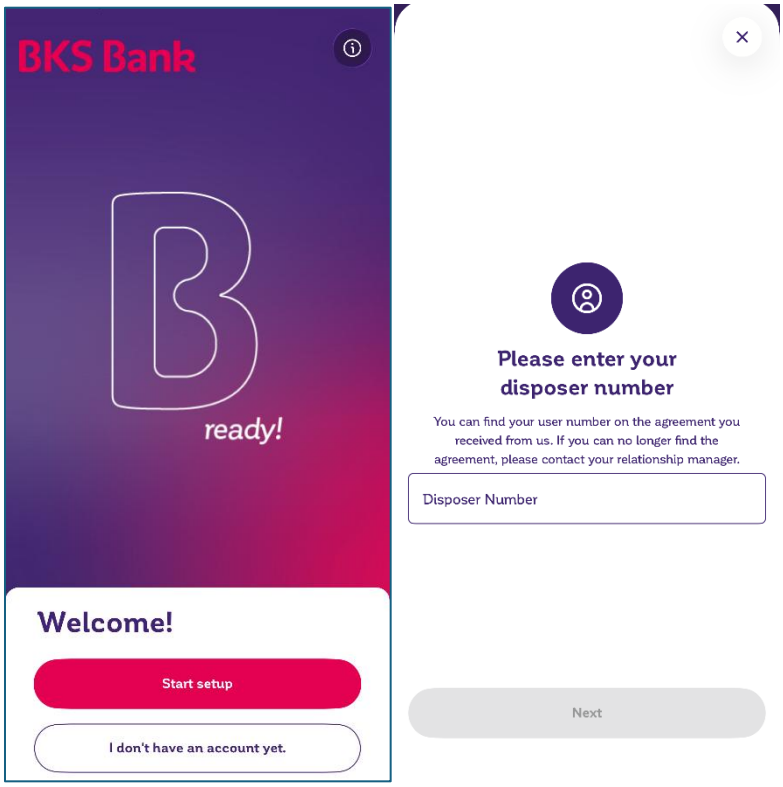
Procedure for the initial registration in the App

Download the BKS App from the Apple App Store or Google Play Store.

Google Play

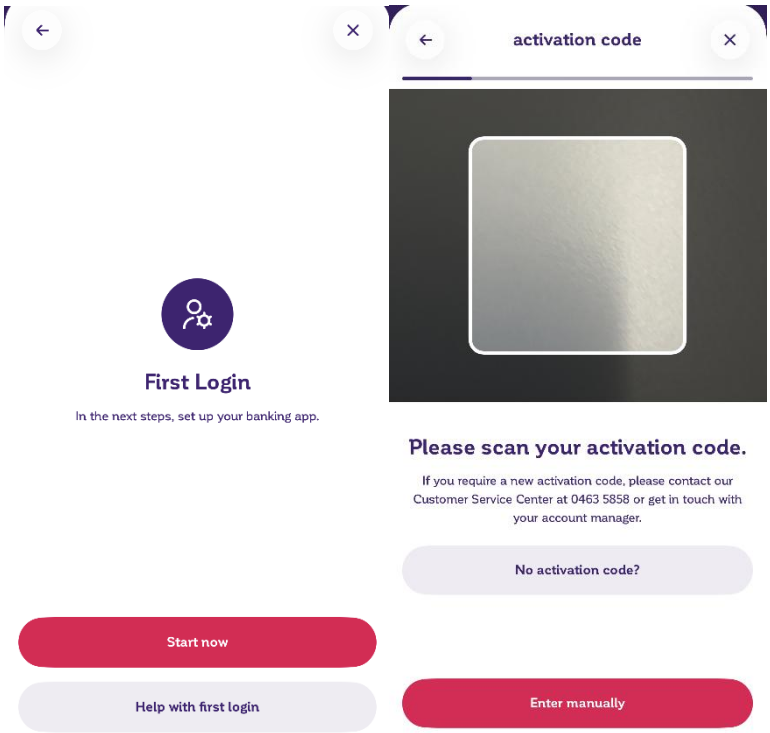
Start Setup

Open the BKS App and select "Start setup".
Then enter your signatory number and tap "Next".



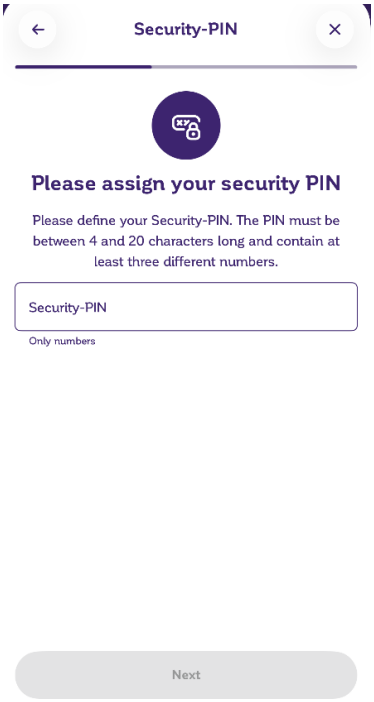
Complete the initial registration

Select "Start now"
Then scan the QR code you received or enter the activation code manually.



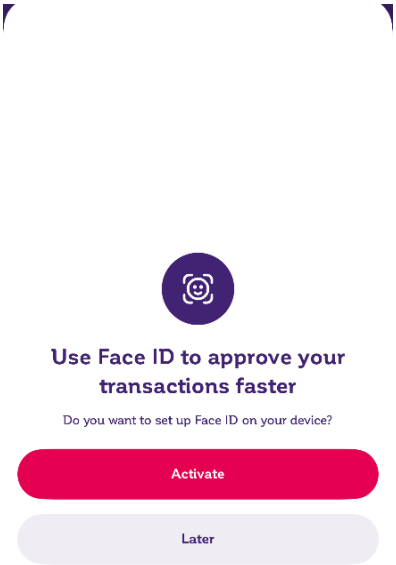
Define Security PIN

Set a personal Security PIN and confirm it by entering it again.



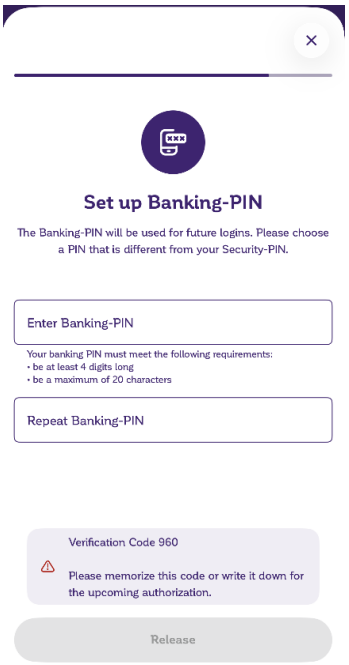
Activate Face ID or biometric login

Enable Face ID or biometric login, if supported by your device. This is recommended for enhanced security and convenience



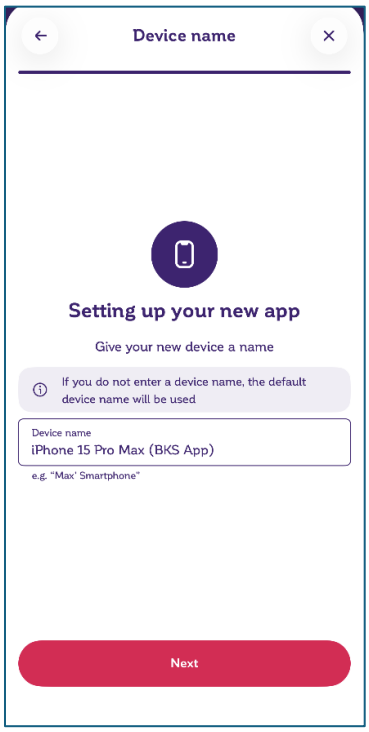
Set up your Banking PIN

Set your Banking PIN. You will need this PIN for future logins to the BKS App. You will then receive an approval request. Check the verification number displayed in the request and confirm the process by selecting ‘Approve’.

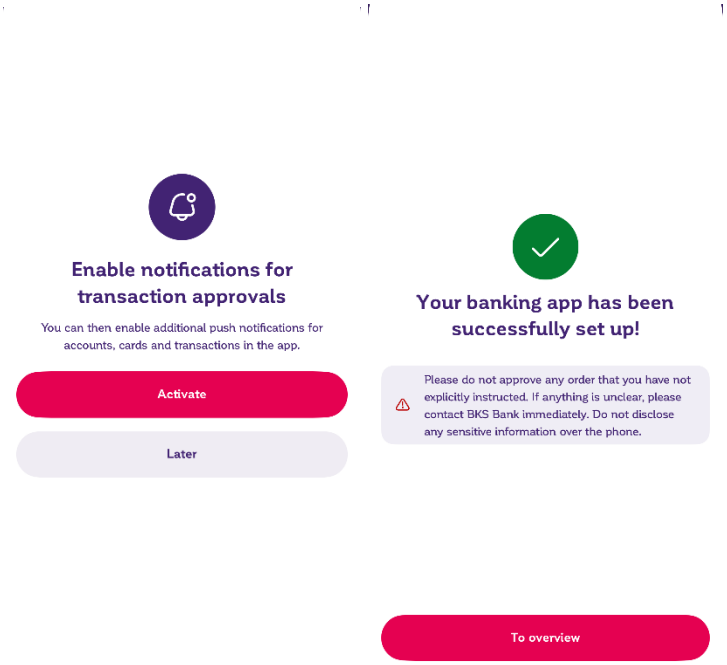


Register a device for the Authorisation Procedure

Register your smartphone as the device used for approvals and confirm the process.



Enable push notifications so that you are informed about important activity and pending approval requests. We recommend enabling this feature.

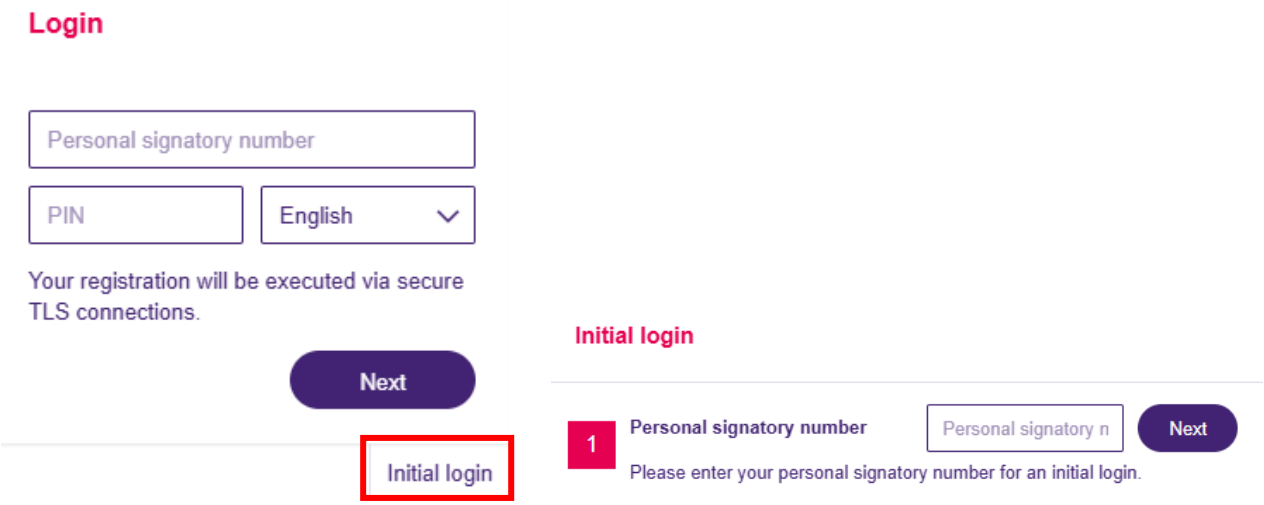


You have successfully set up the BKS App.

Note on alternative initial login

As an alternative to the recommended initial login via the BKS App, you can also complete the initial login using the online customer portal and the **Desktop Security App**. The Desktop Security App is required for this process.

For instructions, see: **Installing the BKS Security Desktop App**.

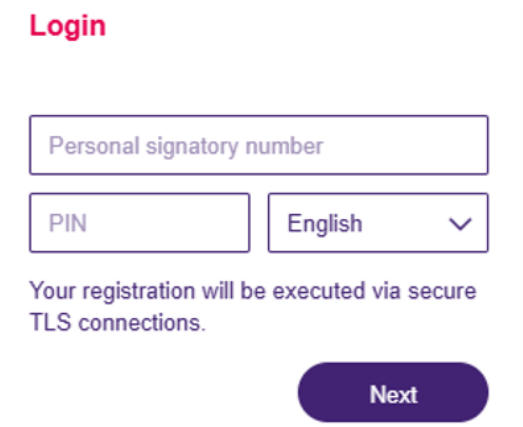


Information on the initial login to MyNet using the BKS App

Once you have successfully completed the initial registration in the BKS App, you can log in to MyNet.

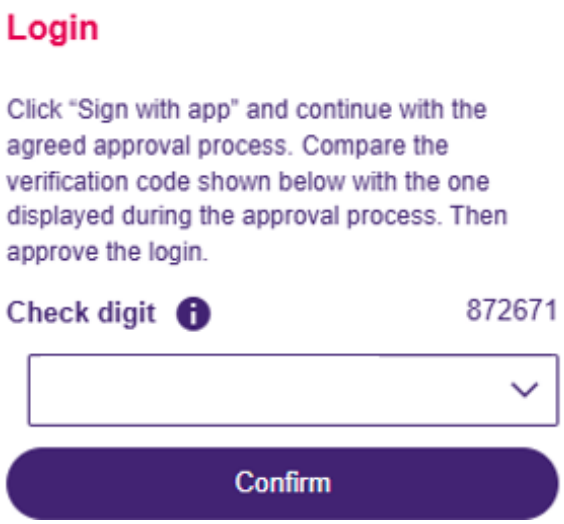
Open the MyNet login page

Go to www.bksbank-online.at.
Enter your personal signatory number and Banking PIN.
You can find your signatory number in section 2.1 of your MyNet agreement. You created your personal Banking PIN during the initial registration process.



Authorize the login using the BKS App

Select the device on which you have already set up the **BKS App**. Then click **“Confirm”**
A notification will be sent to the selected device.



Please authorize the login in the BKS App.
Open the **BKS App** and enter your personal **Security PIN**. Alternatively, you can use Face ID, fingerprint recognition or biometric login, provided that you have already enabled this option. The login authorization request will be displayed in the BKS App. Review the request and tap **“Authorize.”**

Use MyNet

Once you have approved the login request, you will be logged in to MyNet. You can then use MyNet to carry out your banking transactions..

BKS Bank AG
St. Veiter Ring 43
9020 Klagenfurt
T: (0463) 5858-640
E: online@bks.at
www.bks.at
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We are available to answer your questions Monday to Friday, from 07:00 am to 07:00 pm.